IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

WILLIS, ET AL.

Serial No.: 09/746,508

Filed: 12/26/00

For: TECHNICIAN COMMUNICATIONS

SYSTEM WITH AUTOMATED CLAIMS

PROCESSING

O PE COLL)

Art Unit:

Examiner: No

Not Yet Assigned

2166

IDENTIFICATION OF COPENDING APPLICATIONS

Commissioner for Patents Washington, D.C. 20231

Sir:

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Applicants wish to identify the following copending application or applications which may contain technical subject matter related to that of the present invention:

Serial No.	<u>Filed</u>	Attorney Docket No.	Patent No.
09/892,663	06/28/01	BS00-354	
09/892,665	06/28/01	BS00-352	
09/892,664	06/28/01	BS00-353	
09/892,736	06/28/01	BS00-106	
09/739,338	12/19/00	BS99-201	
09/746,507	12/26/00	BS99-202	

This identification is not to be construed as a waiver of confidentiality as to the cited application now or upon issuance of the present application as a patent. The Examiner is

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Art Unit: 2166

Attorney's Docket No.: BS99-184

respectfully requested to consider the cited copending application or applications and the art cited therein during examination of the present application.

Respectfully submitted,

SMITH, ET AL.

Poh C. Chua

By:

Registration No. 44,615

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Date: October 12, 2001

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